



# Activation Guide


Activation Key

- i** Make sure you have sufficient user rights to install new software on your PC or laptop. Contact your system administrator if necessary.

## To activate AnyLogic

- 1 [Download and install](#) AnyLogic.
- 2 [Obtain](#) the key.
- 3 [Enter](#) the key to activate AnyLogic.

## To download and install AnyLogic

- 1 Go to the [Download AnyLogic](#)  web page and download the AnyLogic edition that you want to install.
- 2 Run the downloaded executable file and follow the installation wizard instructions.

## To obtain the key

- i** If you are experiencing problems with your Internet connection, follow [this scenario](#) instead.

- 1 Launch AnyLogic.
- 2 **AnyLogic Activation Wizard** should open automatically. If for some reason it does not, select **Help > Activate Product** from the AnyLogic menu.
- 3 In the **AnyLogic Activation Wizard**, select the **Request an Activation Key** option and click **Next**.

**AnyLogic Activation Wizard**

### Activate AnyLogic

Thank you for choosing AnyLogic. This wizard will take you through the activation process.

If you hold an AnyLogic License, please choose one of the following options:

- Request an Activation Key
- Enter the Activation Key
- Use a USB dongle to activate AnyLogic. Insert the dongle before pressing Next
- Update the firmware of your USB dongle

If you have an AnyLogic License Server installed on your local network:

- Lease a license from the AnyLogic License Server

4 Enter the requested personal information. See the example below:

**AnyLogic Activation Wizard**

### AnyLogic Activation Key Request

Complete your personal data here and provide a valid email address. You will receive the activation key by email.

\*Order ID:

\*First name:

\*Last name:

\*Company:

\*Business email:

Specify a valid email address. We use it to send the Permanent Key.

I want to receive monthly AnyLogic newsletter

\*Country:  \*State/Province:

Your request will be sent to the AnyLogic Activation server.

When you purchase AnyLogic, you receive an **Order ID** number from the license department of The AnyLogic Company or a distributor:

- If you purchased AnyLogic via wire transfer, you will receive the **Order ID** from the invoice.
- If you purchased AnyLogic through online payment via Element 5, use the Element 5 **reference number** as the **Order ID**.
- If you purchased AnyLogic through a reseller, they should have given you the **Order ID**.

**i** You must provide a valid email address to receive the key.

5 **[This step is for AnyLogic University Edition only]**

In the **License type** drop-down list, select the type of license you want to get (**Regular** or **Educational**).

6 **[This step is for AnyLogic University Edition only]**

If you are requesting the key for your home computer or laptop, select the corresponding **I am requesting a key for my home computer/laptop** option.

7 If you are using proxy, click the **Proxy settings** button. This will open the **Proxy Settings** dialog, where you can configure your connection settings.

8 After you have entered the information, click **Next**. You will then receive a confirmation email. The email with the actual key will be sent in a separate email later.

9 Once you have received your key, use it to activate the product.

## To activate AnyLogic with the key

1 Copy the key you have received via email to the clipboard.

2 Launch AnyLogic.

3 **AnyLogic Activation Wizard** should open automatically. If for some reason it does not, select **Help > Activate Product** from the AnyLogic menu.

4 In **AnyLogic Activation Wizard**, select the **Enter the Activation Key** option.

5 Click **Next**.

6 Enter your key by clicking the **Paste from clipboard** button.

7 Click **Next**.

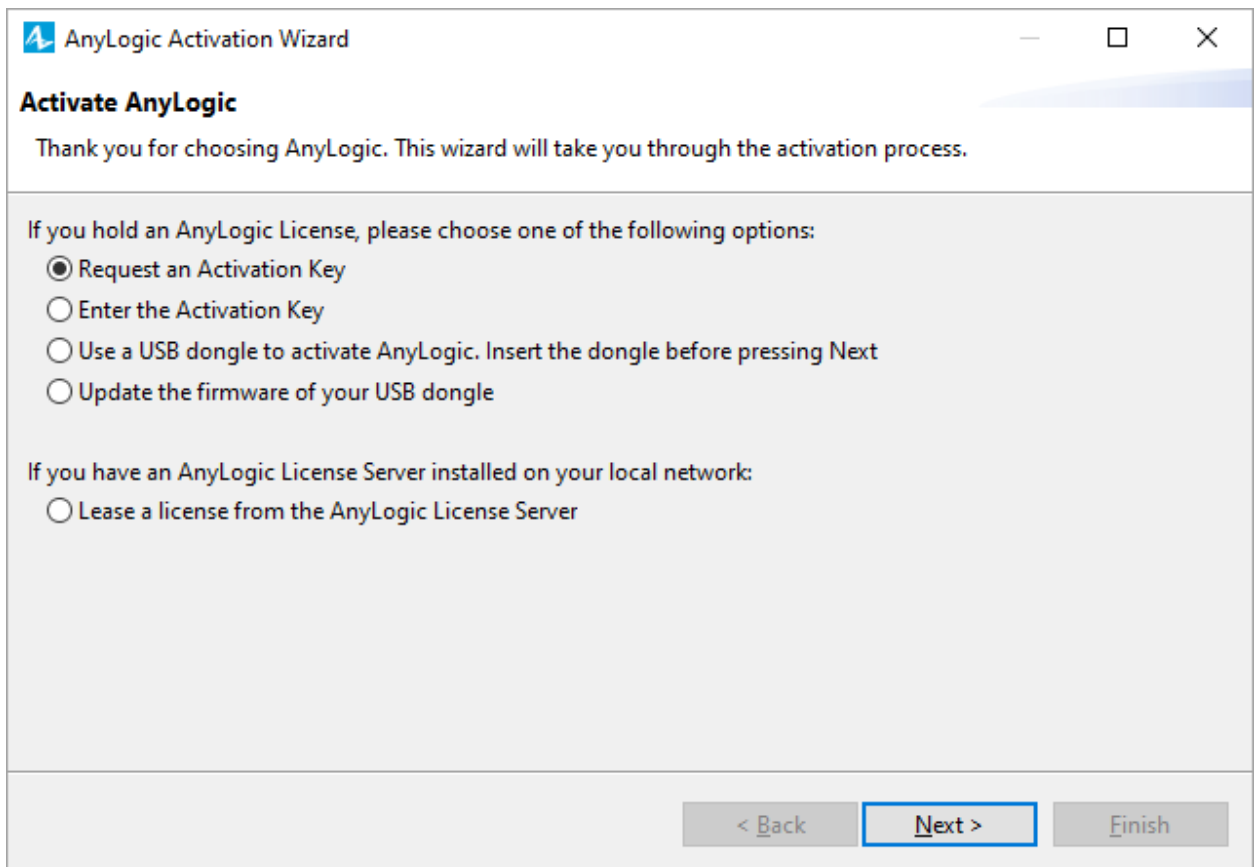
Congratulations! You have successfully activated AnyLogic!

# Activation without web access

If you experienced problems with web access during activation, follow the scenario below to obtain your key.

## To obtain a key without web access

- 1 Launch AnyLogic.
- 2 **AnyLogic Activation Wizard** should open automatically. If for some reason it does not, select **Help > Activate Product** from the AnyLogic menu.
- 3 Select the **Request an Activation Key** option.



- 4 Click **Next**.
- 5 Enter the requested personal information. See the example below:

When you purchase AnyLogic, you receive an **Order ID** number from the license department of The AnyLogic Company or a distributor:

- If you purchased AnyLogic via wire transfer, you will receive the **Order ID** from the invoice.
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- If you purchased AnyLogic through a reseller, they should have given you the **Order ID**.

**i** You must provide a valid email address to receive the key.


6 [This step is for AnyLogic University Edition only]

In the **License type** drop-down list, select the type of license you want to get (**Regular** or **Educational**).

7 [This step is for AnyLogic University Edition only]

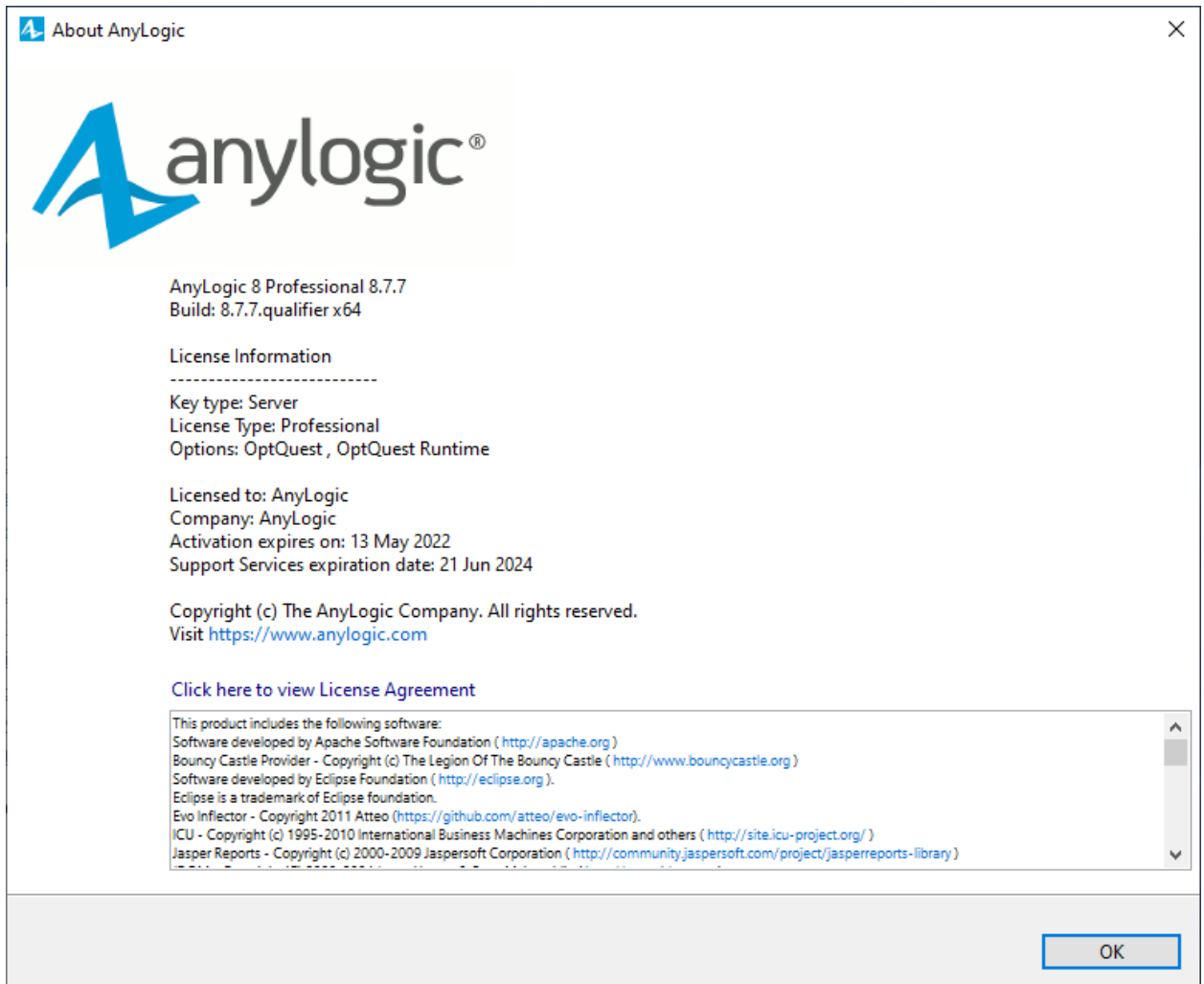
If you are requesting the key for your home computer or laptop, select the corresponding **I am requesting a key for my home computer/laptop** option.

8 Click **Next** after providing the information.

- 9 AnyLogic will try to send the request and fail because you don't have Internet access. You will see a `Connection failed` message in the **AnyLogic Activation Wizard**, and a new page will automatically open in your default browser.
- 10 Your clipboard now contains a request code. Open any text editor, paste this code and save the file.
- 11 Using a computer with Internet access, send this code to [support@anylogic.com](mailto:support@anylogic.com) . Shortly after sending the code, you will receive a confirmation email. The actual key will be sent later in another email.
- 12 When you receive your key, [follow the usual scenario](#) to activate the product.

## To obtain information about your product license

- 1 Select **Help > About AnyLogic** from the main menu. This will open the **About AnyLogic** dialog, where you can see the owner and the expiration date for the current license.



The About AnyLogic wizard